

Accessibility Information for Lower Hutt Event Centre

Helpful Information for Visitors with Disabilities

Before your visit, here is some essential accessibility information. Our friendly Hosts are available to assist you at any time once you arrive.

General Accessibility

For detailed information about accessibility for specific venues, please refer to the venue information pages.

Visitors with Mobility Impairments

Visitors using wheelchairs, mobility scooters, and other mobility aids can easily access all areas of the Lower Hutt Event Centre, including:

- All venue spaces
- Café
- All restrooms

Seating is available throughout the venue and along walkways. A pickup and drop point is located directly outside the main doors.

Multiple disabled carparks available within 30m of the main entrance.

Meeting Room Lift

The lift to the meeting rooms is accessible to guests and includes braille for visually impaired individuals. It is also suitable for use by people with mobility scooters and wheelchairs.

Wheelchair Hire

We offer wheelchairs for visitors to borrow during their visit.

Book a Wheelchair: Please inform us in advance to ensure availability.

Same-Day Bookings: Speak to a Host in the Entrance Foyer upon arrival. Availability is not guaranteed without an advance booking.

If you need a mobility scooter beyond the event centre, refer to the Lower Hutt City Council's offerings.

Assisted Listening System

Our Event Space has the capability for an assisted listening system (FM LOOP) that connects the audio stream of an event directly to your device, headphones, or hearing aid.

Visitors with Vision Impairments

For visitors with vision impairments, we have braille in our lifts to assist navigation.

Assistance Dogs

Certified assistance dogs and service dogs are welcome. Please ensure the dog wears the appropriate coat and carries a valid ID card.

Emergencies

In the event of an emergency, our trained staff will follow procedures to safely evacuate all visitors.

For further information or to make any special arrangements, please contact our accessibility team.